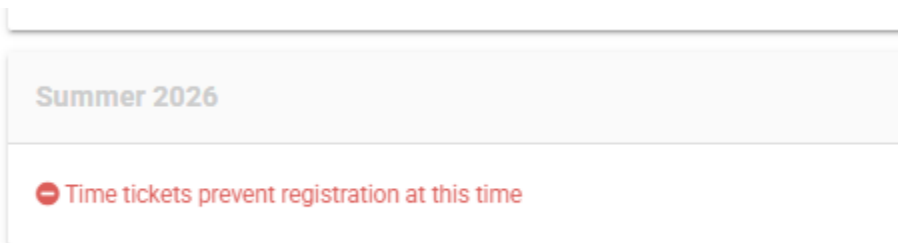


**Registration Troubleshooting**  
**Errors encountered through Navigate – Full-time Student Registration**

**Web Registration for the term is not yet open**

Wait until web registration opens.

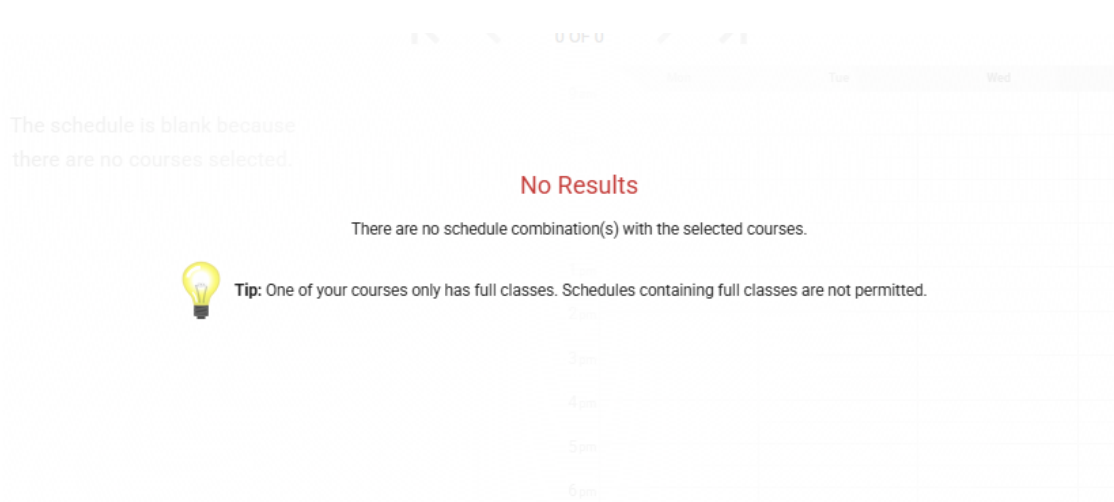
You may see the below or you will see the date and time of when registration will open.  
Check the Academic Dates Calendar if no date is indicated



**No Results**

If you encounter this window when you first get into Navigate (registration) and it will not let you select any alternate courses. Contact [registrationservices@confederationcollege.ca](mailto:registrationservices@confederationcollege.ca)  
Provide your student number, name and screenshot of the issue.

**Please note this is NOT an issue if you are able to select other courses.**





## Academic Probation

You were on Academic Probation in a previous term. You must speak to your Program Coordinator or an Advisor in order to register.

[Student Success Advisors](#)

[Program Coordinators](#)

Winter 2026

⊖ Your academic status Academic Probation 1 does not allow registration.

## Action Items

You must complete action items before registration.

**Action Required - Click Here**

Click the link and complete all Action Items

For instructions on completing Action Items – [click here](#)

**If you have a Tuition Payment action item, this can only be resolved by making payment arrangements.**

Online payments can take 3-5 business days.

For Payment Options - [click here](#)



### Pre-Requisite and Test Score Error

If you go to Register and after selecting “Get This Schedule” and then “Do Actions” and you receive the below error, it means you have not successfully completed the pre-requisite course required to register for that particular course. Contact an Advisor or Program Coordinator for help in picking up the pre-requisite for the course.

[Student Success Advisors](#)

[Program Coordinators](#)

Enroll	Lec 20137: Register ▼	Prerequisite and Test Score error
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